

## Burningham & Brown Secures Law Society's new quality mark

Burningham & Brown in Bath has secured membership to the Law Society's Conveyancing Quality Scheme- the mark of excellence for the home buying process.

Burningham & Brown underwent an assessment by the Law Society in order to secure the CQS status, which marks the firm out as meeting high standards in the residential conveyancing process.

Law Society President, John Wotton, said that the Law Society introduced CQS to promote high standards in the home buying process.

"CQS improves efficiency with common, consistent standards and service levels and enables consumers to recognise practices that provide a quality residential conveyancing service."

"Buying a home is one of the largest purchases anyone will make in their lifetime, so it is essential that it is done to the highest standard by a solicitor. There are many different conveyancing providers out there, making it difficult for home buyers to identify those which can ensure a safe and efficient level of service."

David Gay, Head of Conveyancing says "Burningham & Brown is delighted to have secured CQS status. It is recognition of the high standards we provide to our residential property clients and is a signal to future home buyers of excellent service level we provide at what is often a stressful time for many people."

"The overall beneficiaries will be clients who use Burningham & Brown when buying a home, they will receive a reliable, efficient service as recognised by the CQS standard"

The scheme requires the practice to undergo an assessment, compulsory training, self-reporting, random audits and annual reviews in order to maintain the CQS status. It is open only to members of the Law Society who meet the standards set by the scheme and has the support of the Council of Mortgage Lenders, the Building Societies Association, Legal Ombudsman and the association of British Insurers.

## For further information:

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